

Newsletter of May 15, 2015

Launch of Transcollines Service June 15, 2015

The brand new Transcollines public transit service by the MRC des Collines-de-l'Outaouais will start on June 15. The result of a community initiative, Transcollines will promote sustainable mobility as well as development of Les Collines local communities.

To give users and residents a chance to try out this new service, travel will be FREE from June 15 to 30, 2015. Note that free passage applies only within the Transcollines system. Users who must transfer to STO service will have to pay the STO fare.

New website

The new Transcollines website is now online and provides answers to your questions.

www.transcollines.ca

Connections on straight, continuous trips

You asked us and we have heard you. As the result of hard work, we are pleased to inform you that transfers between the Transcollines system and STO will be possible for straight, continuous trips.

Courtesy stops

For safety reasons, the special practice of courtesy stops between two posted stops will be allowed but only at the full discretion of the driver, who must determine whether the request can be granted and who can refuse at any time to stop between two posted stops. Users will therefore be responsible for choosing a safe location for their requested courtesy stop.

Furthermore, stops located on provincial highways under the jurisdiction of the Ministère des Transports du Québec (MTQ) will not be posted when the service starts. Users boarding or leaving their bus on highways 366, 105 and 307 will therefore have to request courtesy stops.

Transition for current public transit users

Current STO public transit users within the municipalities of Chelsea and Cantley will receive transition guides explaining the new service operation, equivalencies between the old and new lines, etc. These transition guides will be distributed on the current STO lines 14, 15 and 16 before the end of this month.

Transition for current adapted transportation users

If this has not already been done, current users of STO adapted transportation service within the municipalities of Chelsea and Cantley will be personally contacted by a member of the Transcollines team to guide them through the transition to the new service.

STO service users

The users who are contemplating using the STO network with a combined pass are invited to subscribe to the STO's newsletter (SUBITO PRESTO newsletter).

